

From: Howard Stoner [REDACTED]  
Sent: Monday, April 16, 2018 10:16 AM  
To: Joe Maura <jmaura@tkbonline.com>  
Cc: Marcelo <marcelo@tkbonline.com>; Jorge Alfonso <jorge@tkbonline.com>; Carol Stoner [REDACTED]  
Subject: New Windows

Hi, Joe, Jorge and Marcelo:

Just a quick note to tell you how pleased we are with the new windows AND the performance of the Tower's employees in moving, wrapping and resetting our furnishings and decor.

We had expected to see significant superficial damage to paint and trim, along with dust and debris. None of that happened, and only a tiny bit of touch-up to paint along window edges is needed on a couple of windows.....insignificant.

I arrived in the early morning hours today, expecting to find a mess, but the apartment is cleaner than when I left!

Bravo!

Howard Stoner  
[REDACTED]